

To: Custom Doors / Sue Pike

April 18, 2010

From: HOA Board of Directors

Dear Sue:

On behalf of the HOA Board of Directors and the homeowners, I would like to take this opportunity to express our thanks for the exemplary job done by everyone involved in our recent garage door project, particularly you and Mike, the installer.

Over the past two years, as we have undergone several major projects within our community, we have dealt with quite a few different contractors and work crews. Not one of them has come close to what we experienced in dealing with all of you at Custom Doors in terms of professionalism, scheduling and timeliness, neatness on the job, workmanship, and dedication to the project.

I can honestly say that we got exactly what we wanted, when we wanted, and how we wanted it done, with quality products at a fair price, and you were a pleasure to deal with.

There has been nothing but positive comments from our residents.

Please don't hesitate to ask us for a recommendation...we would be happy to let anyone know that they should be dealing with Custom Doors.

Thanks again for an outstanding job.

Sincerely,

Vice President
HOA Board of Directors